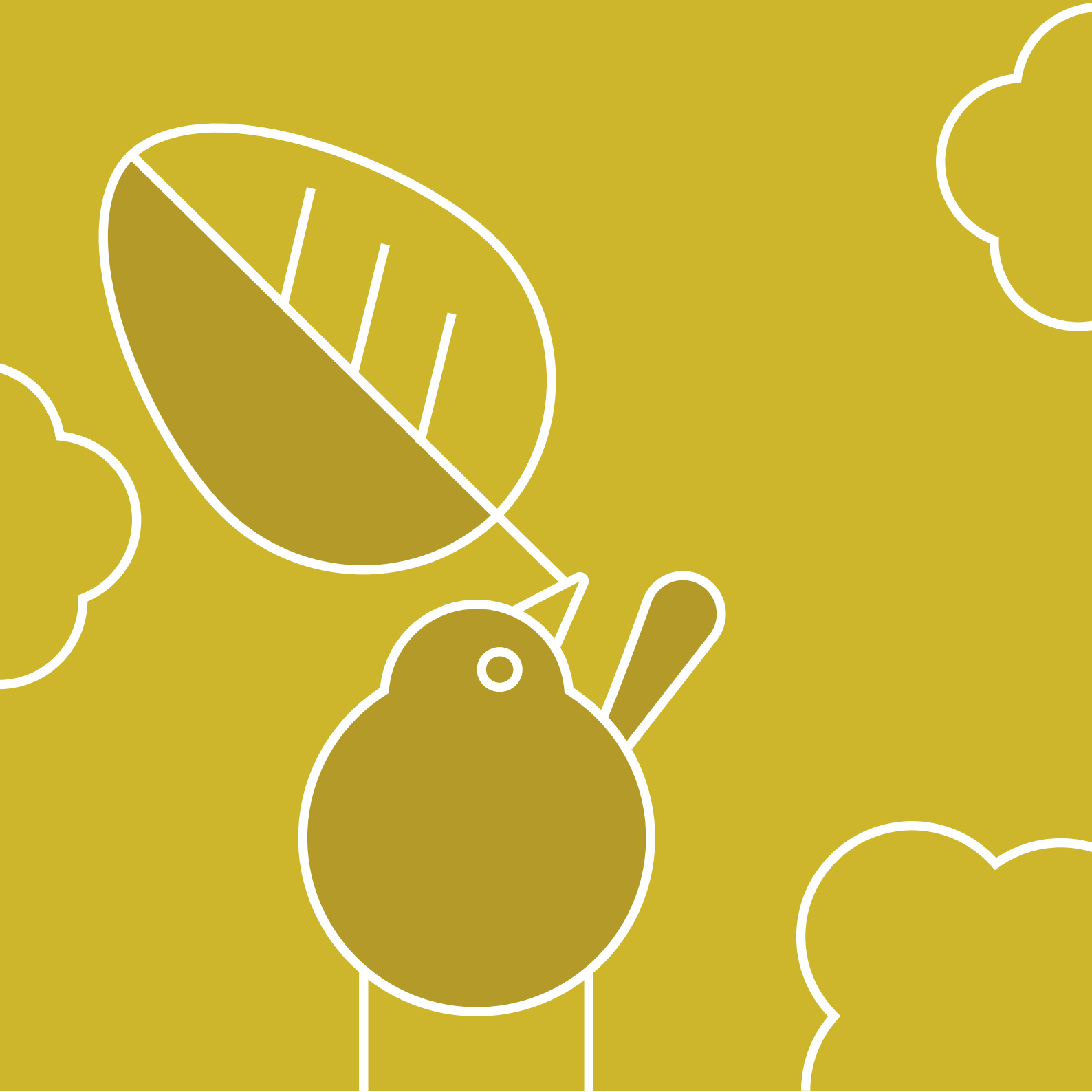

Candidate Pack



**COPPER
BEECH
CAFÉ**



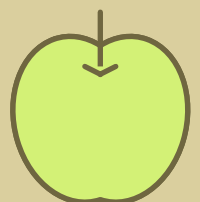
Café Supervisor

Copper Beech Café is a bright and modern café near to North Dulwich station, with inside and outside space. The café serves specialist coffee, smoothies, cakes, pastries, toasties and seasonal additions, all of which are prepared by staff.

Based on the JAGS Sports Club site, it functions as a café to the public during club hours and a sixth form café during term time/school hours. The team is hardworking, and many members of staff have been with us since our opening in 2017.

We have a current vacancy for a weekend Supervisor to lead our hardworking weekend team and support the Manager.

CBC rewards contracted employees with a competitive hourly rate and fantastic benefits!



Café Supervisor
£14.02 per hour (including holiday pay)
JAGS Sports Club
Sunday at 7.30am-3.30pm
Starting ASAP

Purpose of Job

The successful candidate will oversee the team when the Manager is not onsite and will be responsible for ensuring everyone is working as efficiently as possible to create the best experience for our customers, both in terms of service and product.

Tasks

- Support the Manager in ensuring staff performance and excellent standards of drinks, food and customer service
- Lead by example with good practice
- Manage the delegation of staff on shift
- Set tasks for quieter periods
- Ensure excellent levels of food safety

Essential experience, qualities, and skills

- Barista trained
- Solid experience as a Supervisor
- Solid experience of working in a café
- Excellent communication skills
- Time management skills
- Customer focused
- Ability to work well under pressure
- Confident and able to interact with people of all ages
- People-focused, interested in creating a positive environment for customers & team
- Proactive, with a strong work ethic and willingness to cover all bases

Desirable experience

- Level 2 Food Hygiene Certificate

Pay & Benefits

- £14.02 including 12.07% annual leave allowance
- Membership to JAGS Sports Club with unlimited access during Club hours
- Free drinks and lunch on shift
- Café discount



- Assist the Manager in the day to day operation and service of CBC.
- Supervise the weekend team and ensure the smooth running of the cafe when the Manager is not on site.
- Determine the most efficient team format, allocating stations for members of staff and ensuring roles are adhered to.
- Foster a united team, where everyone feels included, valued and informed. Empower members of staff to take ownership of their work and be proactive.
- Uphold standards of customer service and quality control, always seeing everything from a customer's perspective and encouraging the team to follow suit.
- Deal with difficult situations as they arise, always working towards a positive solution whereby customers feel valued, happy and listened to.
- Oversee standards of Food and Hygiene, ensuring that the cafe meets all the requirements to protect it's five star award. This includes making sure that all the fridge temperature checks and cleaning tasks are completed, that the kitchen and fridge are maintained to an excellent standard and that correct utensils are used according to allergen guidelines.
- Act as the main contact for suppliers and colleagues in absence of the Manager.

There may be opportunities for additional shifts during the week, but these may not be paid at Supervisor rate if the shift does not involve supervising.







How to Apply

If you are interested in this role and have relevant experience, we'd love to hear from you! We welcome and encourage applications from underrepresented groups, especially from people from ethnic minority backgrounds and/or people with disabilities.

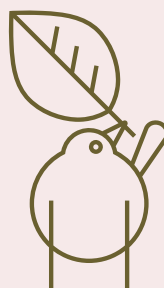
To apply, please send an email to Martha Paton at manager@copperbeechcafe.com, including your CV and a cover letter, outlining your interest in the role and your most relevant experience. Before submitting your application, please familiarise yourself with CBC and the range of exhibitions and activities by visiting www.copperbeechcafe.com.

JAGS Sports Club is committed to the safeguarding and welfare of children. Applicants must be willing to undergo child protection screening appropriate to this post, including checks with past employers, the Disclosure and Barring Service, and overseas police and regulatory authorities where relevant.

Please apply by 23rd April 2026. Interviews will take place on 28th and 29th April.

JAGS Sports Club
Red Post Hill
London SE24 9JN

Jagssportsclub.co.uk



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